
HOUSING & HEALTH ADVISORY COMMITTEE

9 June 2020

WestKent

Places to live. Space to grow.



Our Vision

We provide great places to live and space for people to grow.



Our Mission

To create in Kent a prosperous, strong and sustainable society; a place of opportunity for all; where people can plan for their futures.

Our objectives

To deliver on our ambitions we will focus on the following objectives and measures for success.

Excellent services



We want to continue to deliver excellent services in a friendly, solution-focused way.

Successful communities



We want to provide homes and build communities residents are proud to live in, with better support to sustain a successful tenancy and manage life changes.

Grow and re-shape



We want to increase our homes in management to 10,000 by 2025 and begin to re-shape our property portfolio to better meet the current and future local needs across Kent and Medway.

Best in Kent



We want to be known as Kent's housing provider of choice.

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Highlights



Operating social
housing margin
38%



Increased homes
in management
to **7,583**
(2018:7,308)



85%
achieving
'right first time'



£55M LOANS
available for future
drawdown



Governance
RATING G1/V1



Achieved
99% OCCUPANCY



93%
delivering on our
repairs promise



Gearing
39%



£43.4M INVESTED
in new homes in 2019



16,000
residents



Voids turnaround
at **28 DAYS**



Interest cover
230%



Delivered
1.1 NEW HOMES
into management
every day



Achieved
ARREARS
1.9%



280 NEW HOMES
delivered



Rehoused
2.4 NEW TENANCIES
every day



Average rent for
General Needs
of **£104.57**
(52 weeks)



384 HOMES
in construction

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Covid-19
our response
and recovery



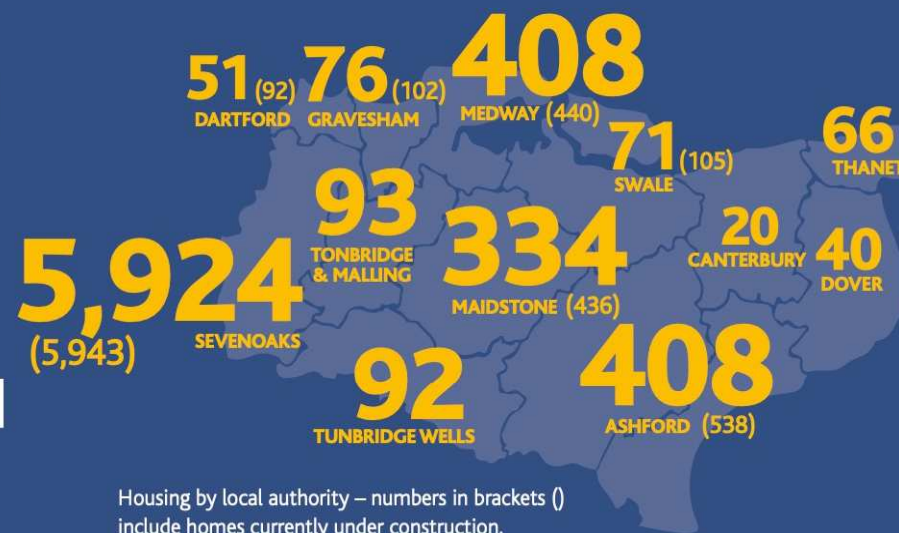
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Working in Partnership



Our stock and development plans



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